**Tabla de frecuencia**

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| --- | --- | --- | --- | --- | --- |
| **D1 D1 En los últimos años, usted cree estos servicios han …** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 2 Se han mantenido igual | 529 | 49.0 | 49.3 | 49.3 |
| 1 Mejorado | 325 | 30.1 | 30.3 | 79.6 |
| 3 Han empeorado | 219 | 20.3 | 20.4 | 100.0 |
| Total | 1073 | 99.3 | 100.0 |  |
| Perdidos | 9 NS/NR | 7 | .7 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **D2 D2 … hay aceras apropiadas para que las personas caminen?** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 1 SI | 541 | 50.1 | 50.1 | 50.1 |
| 2 NO | 539 | 49.9 | 49.9 | 100.0 |
| Total | 1080 | 100.0 | 100.0 |  |

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| **D3 D3 … se obstruye el paso de peatones con recipientes de basura o vehículos?** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 2 NO | 547 | 50.7 | 51.1 | 51.1 |
| 1 SI | 523 | 48.5 | 48.9 | 100.0 |
| Total | 1071 | 99.1 | 100.0 |  |
| Perdidos | 9 NS/NR | 9 | .9 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **D4 D4 … hay centro de acopio o reciclaje?** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 2 NO | 551 | 51.0 | 52.4 | 52.4 |
| 1 SI | 502 | 46.5 | 47.6 | 100.0 |
| Total | 1053 | 97.5 | 100.0 |  |
| Perdidos | 9 NS/NR | 27 | 2.5 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **D5 D5 … se realiza la limpieza de ríos y quebradas?** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 2 NO | 577 | 53.4 | 64.5 | 64.5 |
| 1 SI | 317 | 29.4 | 35.5 | 100.0 |
| Total | 894 | 82.8 | 100.0 |  |
| Perdidos | 9 NS/NR | 186 | 17.2 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **D6 D6 … hay condiciones para que las personas con discapacidad y adultos mayores se movilicen?** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 2 NO | 625 | 57.9 | 58.3 | 58.3 |
| 1 SI | 447 | 41.4 | 41.7 | 100.0 |
| Total | 1072 | 99.2 | 100.0 |  |
| Perdidos | 9 NS/NR | 8 | .8 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **D7 D7 … hay zonas verdes para recreación?** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 1 SI | 671 | 62.1 | 62.6 | 62.6 |
| 2 NO | 401 | 37.1 | 37.4 | 100.0 |
| Total | 1071 | 99.2 | 100.0 |  |
| Perdidos | 9 NS/NR | 9 | .8 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **D8 D8 … los recolectores y los limpiadores de calles se preocupan por dar buenos servicios?** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 1 SI | 723 | 66.9 | 70.6 | 70.6 |
| 2 NO | 301 | 27.8 | 29.4 | 100.0 |
| Total | 1023 | 94.7 | 100.0 |  |
| Perdidos | 9 NS/NR | 57 | 5.3 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **D9 D9 … y estos son amables?** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 1 SI | 719 | 66.6 | 82.3 | 82.3 |
| 2 NO | 154 | 14.3 | 17.7 | 100.0 |
| Total | 874 | 80.9 | 100.0 |  |
| Perdidos | 9 NS/NR | 206 | 19.1 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **D10 D10 … existe exceso de trámites para sacar permisos de construcción? (R/ "NS/NR" --;"NS/NR" EN D11)** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 1 SI | 605 | 56.0 | 91.3 | 91.3 |
| 2 NO | 58 | 5.4 | 8.7 | 100.0 |
| Total | 663 | 61.4 | 100.0 |  |
| Perdidos | 9 NS/NR | 417 | 38.6 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **D11 D11 … el tiempo para resolver trámites de permisos de construcción es adecuado?** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 2 NO | 459 | 42.5 | 71.3 | 71.3 |
| 1 SI | 185 | 17.2 | 28.7 | 100.0 |
| Total | 644 | 59.7 | 100.0 |  |
| Perdidos | 9 NS/NR | 436 | 40.3 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **D12 D12 … existe exceso de trámites para patentes ? (R/ "NS/NR" --;"NS/NR" EN D13)** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 1 SI | 357 | 33.1 | 84.7 | 84.7 |
| 2 NO | 64 | 6.0 | 15.3 | 100.0 |
| Total | 422 | 39.0 | 100.0 |  |
| Perdidos | 9 NS/NR | 658 | 61.0 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **D13 D13 … el tiempo para resolver trámites de patentes es adecuado?** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 2 NO | 302 | 28.0 | 72.8 | 72.8 |
| 1 SI | 113 | 10.4 | 27.2 | 100.0 |
| Total | 415 | 38.4 | 100.0 |  |
| Perdidos | 9 NS/NR | 665 | 61.6 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **D14 D14 … siempre pasa el camión de la basura?** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 1 SI | 920 | 85.2 | 86.0 | 86.0 |
| 2 NO | 150 | 13.8 | 14.0 | 100.0 |
| Total | 1069 | 99.0 | 100.0 |  |
| Perdidos | 9 NS/NR | 11 | 1.0 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **D15 D15 … las áreas públicas siempre están limpias?** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 1 SI | 783 | 72.5 | 73.2 | 73.2 |
| 2 NO | 286 | 26.5 | 26.8 | 100.0 |
| Total | 1070 | 99.0 | 100.0 |  |
| Perdidos | 9 NS/NR | 10 | 1.0 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **D16 D16 … se le da mantenimiento constante a las calles de su barrio?** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 1 SI | 559 | 51.7 | 51.9 | 51.9 |
| 2 NO | 517 | 47.8 | 48.1 | 100.0 |
| Total | 1075 | 99.5 | 100.0 |  |
| Perdidos | 9 NS/NR | 5 | .5 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **D17 D17 ¿Ante un evento climático extremo como Otto 2016 o Nate 2017, hubo daños en las obras comunales?** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 2 NO | 818 | 75.7 | 76.6 | 76.6 |
| 1 SI | 250 | 23.2 | 23.4 | 100.0 |
| Total | 1068 | 98.9 | 100.0 |  |
| Perdidos | 9 NS/NR | 12 | 1.1 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **D18 D18 Y, ¿hubo una pronta reparación?** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 2 NO | 139 | 12.9 | 57.1 | 57.1 |
| 1 SI | 104 | 9.7 | 42.9 | 100.0 |
| Total | 244 | 22.5 | 100.0 |  |
| Perdidos | 99999 | 830 | 76.8 |  |  |
| 9 NS/NR | 7 | .6 |  |  |
| Total | 837 | 77.5 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **E1 E1 … recolección de basura** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 4 Bueno | 550 | 50.9 | 51.3 | 51.3 |
| 5 Muy bueno | 309 | 28.6 | 28.9 | 80.2 |
| 2 Malo | 84 | 7.8 | 7.9 | 88.0 |
| 1 Muy malo | 73 | 6.8 | 6.8 | 94.9 |
| 3 Regular | 55 | 5.1 | 5.1 | 100.0 |
| Total | 1072 | 99.2 | 100.0 |  |
| Perdidos | 9 NS/NR | 8 | .8 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **E2 E2 … limpieza de caños** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 4 Bueno | 393 | 36.4 | 38.1 | 38.1 |
| 2 Malo | 245 | 22.7 | 23.8 | 61.9 |
| 1 Muy malo | 162 | 15.0 | 15.7 | 77.6 |
| 5 Muy bueno | 159 | 14.7 | 15.5 | 93.1 |
| 3 Regular | 72 | 6.6 | 6.9 | 100.0 |
| Total | 1030 | 95.4 | 100.0 |  |
| Perdidos | 9 NS/NR | 50 | 4.6 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **E3 E3 … limpieza de vías públicas** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 4 Bueno | 459 | 42.5 | 43.1 | 43.1 |
| 2 Malo | 227 | 21.0 | 21.4 | 64.4 |
| 1 Muy malo | 134 | 12.4 | 12.6 | 77.0 |
| 5 Muy bueno | 129 | 12.0 | 12.2 | 89.2 |
| 3 Regular | 115 | 10.6 | 10.8 | 100.0 |
| Total | 1064 | 98.5 | 100.0 |  |
| Perdidos | 9 NS/NR | 16 | 1.5 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **E4 E4 … mantenimiento de parques** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 4 Bueno | 456 | 42.2 | 46.8 | 46.8 |
| 2 Malo | 196 | 18.1 | 20.1 | 66.8 |
| 5 Muy bueno | 136 | 12.6 | 13.9 | 80.7 |
| 3 Regular | 101 | 9.4 | 10.4 | 91.1 |
| 1 Muy malo | 87 | 8.0 | 8.9 | 100.0 |
| Total | 975 | 90.2 | 100.0 |  |
| Perdidos | 9 NS/NR | 105 | 9.8 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **E5 E5 … cobro de impuestos** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 4 Bueno | 480 | 44.4 | 47.1 | 47.1 |
| 5 Muy bueno | 229 | 21.2 | 22.5 | 69.6 |
| 2 Malo | 123 | 11.4 | 12.1 | 81.7 |
| 3 Regular | 96 | 8.9 | 9.4 | 91.1 |
| 1 Muy malo | 91 | 8.4 | 8.9 | 100.0 |
| Total | 1019 | 94.3 | 100.0 |  |
| Perdidos | 9 NS/NR | 61 | 5.7 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **E6 E6 … el mantenimiento y demarcación de las calles** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 4 Bueno | 349 | 32.3 | 33.1 | 33.1 |
| 2 Malo | 337 | 31.2 | 31.9 | 64.9 |
| 1 Muy malo | 192 | 17.8 | 18.2 | 83.1 |
| 3 Regular | 96 | 8.9 | 9.1 | 92.2 |
| 5 Muy bueno | 82 | 7.6 | 7.8 | 100.0 |
| Total | 1056 | 97.8 | 100.0 |  |
| Perdidos | 9 NS/NR | 24 | 2.2 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **E7 E7 … la facilidad para que circulen los carros** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 4 Bueno | 494 | 45.7 | 46.1 | 46.1 |
| 2 Malo | 256 | 23.7 | 23.9 | 70.0 |
| 1 Muy malo | 126 | 11.6 | 11.7 | 81.7 |
| 3 Regular | 126 | 11.6 | 11.7 | 93.5 |
| 5 Muy bueno | 70 | 6.5 | 6.5 | 100.0 |
| Total | 1071 | 99.1 | 100.0 |  |
| Perdidos | 9 NS/NR | 10 | .9 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **E8 E8 …la disponibilidad de espacios para parquear carros** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 2 Malo | 400 | 37.0 | 37.7 | 37.7 |
| 4 Bueno | 283 | 26.2 | 26.7 | 64.4 |
| 1 Muy malo | 266 | 24.7 | 25.1 | 89.5 |
| 3 Regular | 68 | 6.3 | 6.4 | 95.9 |
| 5 Muy bueno | 44 | 4.1 | 4.1 | 100.0 |
| Total | 1061 | 98.2 | 100.0 |  |
| Perdidos | 9 NS/NR | 19 | 1.8 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **E9 E9 … espacios para deportes (plazas, gimnasios)** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 4 Bueno | 549 | 50.8 | 52.2 | 52.2 |
| 2 Malo | 201 | 18.6 | 19.1 | 71.4 |
| 1 Muy malo | 106 | 9.8 | 10.1 | 81.5 |
| 5 Muy bueno | 105 | 9.7 | 10.0 | 91.5 |
| 3 Regular | 90 | 8.3 | 8.5 | 100.0 |
| Total | 1051 | 97.3 | 100.0 |  |
| Perdidos | 9 NS/NR | 29 | 2.7 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **E10 E10 … el servicio de alcantarillado para agua de lluvia** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 4 Bueno | 454 | 42.0 | 43.3 | 43.3 |
| 2 Malo | 241 | 22.3 | 23.0 | 66.3 |
| 1 Muy malo | 145 | 13.4 | 13.9 | 80.1 |
| 3 Regular | 127 | 11.7 | 12.1 | 92.2 |
| 5 Muy bueno | 82 | 7.5 | 7.8 | 100.0 |
| Total | 1047 | 97.0 | 100.0 |  |
| Perdidos | 9 NS/NR | 33 | 3.0 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **E11 E11 … el alcantarillado para aguas negras** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 4 Bueno | 403 | 37.3 | 41.0 | 41.0 |
| 2 Malo | 240 | 22.3 | 24.5 | 65.5 |
| 1 Muy malo | 192 | 17.8 | 19.5 | 85.0 |
| 3 Regular | 83 | 7.7 | 8.5 | 93.5 |
| 5 Muy bueno | 63 | 5.9 | 6.5 | 100.0 |
| Total | 982 | 90.9 | 100.0 |  |
| Perdidos | 9 NS/NR | 98 | 9.1 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **E12 E12 … los lugares para actividades culturales** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 4 Bueno | 481 | 44.5 | 47.2 | 47.2 |
| 2 Malo | 211 | 19.5 | 20.7 | 67.8 |
| 1 Muy malo | 142 | 13.1 | 13.9 | 81.7 |
| 3 Regular | 96 | 8.9 | 9.4 | 91.1 |
| 5 Muy bueno | 90 | 8.4 | 8.9 | 100.0 |
| Total | 1020 | 94.4 | 100.0 |  |
| Perdidos | 9 NS/NR | 60 | 5.6 |  |  |
| Total | | 1080 | 100.0 |  |  |

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| **E13 E13 - En términos generales, ¿cómo calificaría los servicios municipales?** | | | | | |
|  | | Frecuencia | Porcentaje | Porcentaje válido | Porcentaje acumulado |
| Válido | 2 Buenos | 535 | 49.5 | 49.7 | 49.7 |
| 3 Regulares | 210 | 19.5 | 19.5 | 69.2 |
| 4 Malo | 179 | 16.6 | 16.6 | 85.9 |
| 1 Muy buenos | 91 | 8.5 | 8.5 | 94.4 |
| 5 Muy malos | 61 | 5.6 | 5.6 | 100.0 |
| Total | 1076 | 99.6 | 100.0 |  |
| Perdidos | 9 NS/NR | 4 | .4 |  |  |
| Total | | 1080 | 100.0 |  |  |